ANCE REDRESSAL FORUM, BHAWANIPATNA

PLOT No. 283, PURUNAPADA, BHAWANIPATNA KALAHANDI-766001, TEL/FAX: - 06670 - 230012 E-MAIL: grf.bhawanipatna@tpwesternodisha.com

#### BENCH:

ER. RANJAN KUMAR NAIK (PRESIDENT), SRI KAMALA KANTA PATTNAIK (MEMBER (FINANCE)

Memo No. GRF/BPT/Order/_	143(5)	Dated, the_	19	.03.2024	1

Quorum:

Er. Ranjan Kumar Naik

Sri Kamala Kanta Pattnaik

President

Member (Finance)

	Soi Poh		~ (	20-opted Member	34 ·			
1	Case No.	Complaint Case No. BPT-01/20	024	A				
		Name & Address		Consumer No	umer No Contact No			
2	Complainant/s	Sri Lachhamohan Sabar, Repr. By Sri			70087-5	1368		
3	Respondent/s	Name Sri Bijaya Kumar Mahapatra, SD II, Bhawanipatna, TPWOD	Kumar Mahapatra, SDO Elect. Kalahandi East Electric			al		
4	Date of Application			7				
	4	1. Agreement/Termination	2. Billi	ng Disputes √				
5 In the matter of-	3. Classification/Reclassificat ion of Consumers		4. Contract Demand / Connected Load					
	5. Disconnection / Reconnection of Supply	арра	6. Installation of Equipment & apparatus of Consumer					
	7. Interruptions		8. Metering					
		9. New Connection		10.Quality of Supply & GSOP				
	11. Security Deposit / Interest	12.Shifting of Service Connection & equipment's			-			
	13. Transfer of Consumer Ownership	14.Volt	14.Voltage Fluctuations					
	15. Others (Specify)							
6	Section(s) of Electricity A	ct, 2003 involved	1					
7	OERC Regulation(s)	OERC Distribution (Conditions of Supply) Code,2019;     Clause(s) 155						
	with Clauses							
	2. OERC Distribution (Licensee's Standard of Performance Regulations,2004; Clause							
		4. Odisha Grid Code (OGC) Regulation,2006; Clause  5. OERC (Terms and Conditions for Determination of Tariff) Regulations,2004; Clause						
×								
		6. Others						
8	Date(s) of Hearing	05.01.2024	-					
9	Date of Order	19.03.2024		T				
10	Order in favour of	Complainant	ent	Ot	hers			
11	11 Details of Compensation Nil							
	awarded, if any	<u> </u>						

CO- OPTED MEMBER

Co-Opted Member GRF, Bhawanipatna

MEMBER (Fin.) MEMBER

Grievance Redressal Forum TPWODE, Bhawanipatna GRF, Bhawanipatna



Place of Hearing: Malegaon, Bhawanipatna.

#### Appeared:

- 1. For the Complainant Sri Lachhamohan Sabar, Repr. By Sri Janmejaya Sabar, At-Kusumdora, Po-Risigaon, Dist- Kalahandi.
- 2. For the Respondent Sri Bijaya Kumar Mahapatra, SDO Elect. II, Bhawanipatna, TPWODL.

# Complaint Case No. BPT-01/2024

Sri Lachhamohan Sabar, Repr. By Sri Janmejaya Sabar, At-Kusumdora, Po-Risigaon, Dist- Kalahandi. Con. No. 9036-1217-0375

COMPLAINANT

Sri Bijaya Kumar Mahapatra, SDO Elect. II, Bhawanipatna, TPWODL.

-Versus-

OPPOSITE PARTY

#### **GIST OF THE COMPLAINT:**

The complainant consumer Sri Lachhamahon Sabar, Repr. by Sri Janmejaya Sabar AT-Kusumdora, P.O-Risigaon Dist-Kalahandi under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at Malgaon on dt.05.01.24, in brief as follows:

- The complainant has appeared before the forum for bill dispute of his LT/ DOM supply with CD of 2 KW having consumer No. 9036-1217-0375 under SDO Elect. No II Bhawanipatna.
- 2) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To revise the excess bill.

## SUBMISSION OF OPPOSITE PARTY IN BRIEF:

The OP (SDO Elect. No II Bhawanipatna) in its counter reply and course of hearing submitted as follows:



2) Billing Abstract from March 2012 To May 2023

3) Date of supply: 12-01-2010

4) Category: LT/ DOM

5) Connected Load: 2 KW

6) Meter No- LW198774

7) Installed on: 30.03.2019

8) CMR: 7286 Kahl As on dt.03.02.2024

9) Facts of the complainant: Revision of bill

10) As written version submitted by SDO Elect. No. II Bhawanipatna as follows:

Provisional bill was served to consumer from 03/2016 to 05/2023.

### FINDINGS / OBSERVATIONS OF THE FORUM

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

• The complainant reiterated for excess billing. The OP stated that the provisional bill was served to consumer from 03/2016 to 05/2023.

ORDER 19.03.2024

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

The OP is directed as follows:

➤ To revise the bill from 04/2017 to 03/2019 by taking average consumption of present meter (i.e. IMR "0" KwH on 04/2019 and FMR "7233" KwH on 01/2024).

To recast the bill from 04/2019 to 01/2024 with IMR "0" KwH on 04/2019 and FMR "7233" on 01/2024.

The case is disposed of accordingly.

Compliance report must be submitted to the Forum by the opposite party after compliance otherwise it will be treated as non-compliance.

Compliance Month- April-24.

B. NAIK Co-Opted Member

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K.K. PATTNAIK MEMBER (Fin.)

MEMBER

GRF, Bhawanipatna Grievance Redressal Forum
TPW(DL, Bhawanipatna

PRESIDENT

PRESIDENT GRF, Bhawanipatna