





Place of Hearing: Malegaon , Bhawanipatna.

**Appeared:**

1. **For the Complainant** – Sri Lachhamohan Sabar, Repr. By Sri Janmejaya Sabar, At-Kusumdora, Po-Risigaon, Dist- Kalahandi.
2. **For the Respondent** – Sri Bijaya Kumar Mahapatra, SDO Elect. II, Bhawanipatna, TPWODL.

**Complaint Case No. BPT-01/2024**

Sri Lachhamohan Sabar,  
Repr. By Sri Janmejaya Sabar,  
At-Kusumdora,  
Po-Risigaon,  
Dist- Kalahandi.  
**Con. No. 9036-1217-0375**

**COMPLAINANT**

Sri Bijaya Kumar Mahapatra,  
SDO Elect. II, Bhawanipatna,  
TPWODL.

**-Versus-**

**OPPOSITE PARTY**

**GIST OF THE COMPLAINT:**

The complainant consumer Sri Lachhamahon Sabar, Repr. by Sri Janmejaya Sabar AT-Kusumdora, P.O- Risigaon Dist-Kalahandi under the territorial and statutory jurisdiction of respondent.

The complainant has appeared and submitted during course of hearing at camp court at Malgaon on dt.05.01.24, in brief as follows:

- 1) The complainant has appeared before the forum for bill dispute of his LT/ DOM supply with CD of 2 KW having consumer No. **9036-1217-0375** under SDO Elect. No II Bhawanipatna.
- 2) The complainant has intimated the same to the OP, but till date the OP remains silent for which getting no other way the complainant has approached this forum for redressal of his grievance.

The complainant has prayed for:

To revise the excess bill.

**SUBMISSION OF OPPOSITE PARTY IN BRIEF:**

The OP (SDO Elect. No II Bhawanipatna) in its counter reply and course of hearing submitted as follows:





- 1) PVR
- 2) Billing Abstract from March 2012 To May 2023
- 3) Date of supply: 12-01-2010
- 4) Category: LT/ DOM
- 5) Connected Load: 2 KW
- 6) Meter No- LW198774
- 7) Installed on: 30.03.2019
- 8) CMR: 7286 Kahl As on dt.03.02.2024
- 9) Facts of the complainant: Revision of bill
- 10) As written version submitted by SDO Elect. No. II Bhawanipatna as follows:

- Provisional bill was served to consumer from 03/2016 to 05/2023.

**FINDINGS / OBSERVATIONS OF THE FORUM**

On perusal of the complaint petition with all relevant enclosures as well as submission of OP and billing statement; the forum observes the followings:

- The complainant reiterated for excess billing. The OP stated that the provisional bill was served to consumer from 03/2016 to 05/2023.

**ORDER**  
**19.03.2024**

Basing on above observations, the forum passes the following order as per regulations of OERC Distribution (Conditions of Supply) Code 2019.

The OP is directed as follows:

- To revise the bill from 04/2017 to 03/2019 by taking average consumption of present meter (i.e. IMR "0" Kwh on 04/2019 and FMR "7233" Kwh on 01/2024).
- To recast the bill from 04/2019 to 01/2024 with IMR "0" Kwh on 04/2019 and FMR "7233" on 01/2024.

The case is disposed of accordingly.

**Compliance report must be submitted to the Forum by the opposite party after compliance otherwise it will be treated as non-compliance.**

**Compliance Month- April-24.**

*12/3/24*  
B. NAIK  
Co-Opted Member

Co-Opted Member  
GRF, Bhawanipatna

*12/03/24*  
K.K. PATTNAIK  
MEMBER (Fin.)

MEMBER

Grievance Redressal Forum  
TPWODL, Bhawanipatna

*19/3/24*  
R.K. NAIK  
PRESIDENT

PRESIDENT  
GRF, Bhawanipatna